



DDMWorks
 119A Hwy 183
 Piedmont, SC 29673
 864-907-6004
 www.ddmworks.com
 Info@DDMWorks.com

Return Authorization Form

We value your business and are committed to providing you with quality merchandise and outstanding customer service. To return a product purchased from DDMWorks, simply call or email us for an RMA number and ship the package back to us (with this form) within 15 days of receipt. Used items cannot be refunded but can be returned for warranty work if eligible. After item is received by DDMWorks, please allow 2 weeks for refund, credit will be applied to the credit card used to make the original purchase*. A restocking fee of 15% may apply.

Order # _____ Customer Name: _____

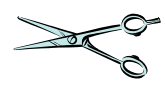
Daytime Phone: _____ Email**: _____

| Item # | Description | Reason Code | Action Code | Admin Codes (intl & date) |
|---------------------------|-------------|---------------------|-------------|---------------------------|
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| Customer Comments: | | Admin Notes: | | |
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* debit cards, depending on your bank please allow 3-5 business days for funds to be available in your account.

**our preferred method of contact is e-mail, please add info@ddmworks.com to your safe recipient list.

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| <p style="text-align: center;">Reason for Return Codes</p> <p>(1) Changed my mind (2) Wrong item ordered (3) Quality not as expected (4) Arrived damaged (5) Warranty work (6) COMPLETE AND ATTACH TO BOX (insert above form in box with contents)</p> | <p>Action Codes</p> <p>(A) Refund original form of payment (B) Replace item with same product (C) Repair item and return</p> | <p style="text-align: center;">Admin Codes (DDMWorks Use only)</p> <p>(A) Payment Refunded (B) Replacement Sent (C) Item Repaired and returned</p> |
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TO: DDMWORKS
ATTN: RETURNS DEPT.
RMA# _____
119A Hwy 183
Piedmont, SC 29673

FROM: _____

